



Collections, Recovery and Bankruptcy Performance

Client Need: A \$40+ billion super regional bank wanted to identify specific opportunities for improvement in its collections, recovery and bankruptcy functions.

Solution: BenchMark's consulting team provided a comprehensive solution where current performance was compared to that of industry peers and from that analysis, performance gaps were identified and proposed workflows were recommended.

Result: An annual savings of from \$1 million to \$2.7 million was identified from recommendations made to the collections, recovery and bankruptcy functions.