



Project Quality Assurance

Client Need: The client, a global captive subsidiary of a major OEM in the Truck segment, was undertaking a major program to replace multiple core systems. Each was a separate project stream under the program. BenchMark was requested to perform a quality assurance review of the program and subsidiary projects to ensure the best quality outcome for the group

Solution: We conducted a series of interviews with all major stakeholders, steering committee members and the project stream leads as well as reviewing a great deal of the documentation being used to structure and execute the projects

Results: BenchMark presented our report highlighting areas of concern, strategic issues requiring direction from the senior group as well as lower level areas of suggested improvement and alignment. We were further engaged for 2 follow up projects with regards to addressing strategic